2019 21-23 JUNE SAN FRANCISCO SUPPORTIVE CARE MAKES EXCELLENT CANCER CARE POSSIBLE

#### Teleoncology – Ian Olver

# MASCC/ISOO

Annual Meeting on Supportive Care in Cancer

www.mascc.org/meeting

Follow us on Twitter: @CancerCareMASCC





## Usage of teleoncology

- Teleoncology delivers oncological services at a distance.
  - Remotely supervise chemotherapy administration
  - Remote planning of radiotherapy and telesurgery.
  - Monitor physical and psychological symptoms
  - Supplements experts for remote multidisciplinary meetings
  - Teleradiology and telepathology, telegenetics
  - Genetic counselling
  - Skin and eye examinations can occur by transmitting images
  - Clinical trials



# **Aims of Teleoncology**

- The aims of the use of teleoncology include:
  - reduce rural and remote disparities in cancer outcomes, including with indigenous patients.
  - service of low-income countries which lack specialist expertise.
  - support peer interaction and education of remote practitioners and trainees
  - provides an avenue for remote patients being able to access a second opinion.
  - Reduce travel for both patients and practitioners and this is the source of much of the cost savings





### **Mobile Health**

- Enables home health follow up
- Wearable devices can monitor vital signs
- Often linked to Smartphone Apps





2019 21-23 JUNE SAN FRANCISCO SUPPORTIVE CARE MAKES EXCELLENT **CANCER CARE POSSIBLE** 

The Multinational Association of Supportive Care in Cancer · Annual Meeting 2019 www.mascc.org/meeting ٠

**Evaluation of a Telemedicine Link Between Darwin** and Adelaide to Facilitate Cancer Management Olver et al Telemedicine 2000, 6:213-8

- Survey 20 health professional and 8 patients
- Isolated clinicians feel better supported
- Filled gaps in Multidisciplinary team (RT)
- Decreased patient and practitioner travel
- Enhanced education and peer review
- Patients satisfied by better range of opinions









# Lesson from Teleoncology Trials

- Grass roots need
- Dedicated room to make facilities accessible
- "Champion" at either end
- Should not interfere with usual practice (e.g. pathology) store and forward
- Training on the technology
- Ethics, billing and governance issues were not barriers



### Is Teleoncology Effective and Cost Effective?

- Both clinical and cost effectiveness have been shown *Doolittle GC et al J Telemed Telcare 1997,3:63-70*
- Calculate in Kansas that the cost of a telemedicine consultation was 10% lower than an outreach clinic



#### **Cost effectiveness**

#### Thaker DA, Monypenny R, Olver I, Sabesan S. Med J Aust 2013, 6: 414-417.



Area with shortage of workforce, long distances and rough terrain, with 200-300 thousand people **2019 21-23 JUNE SAN FRANCISCO** SUPPORTIVE CARE MAKES EXCELLENT CANCER CARE POSSIBLE

5 Satellite centres from Townsville with regular weekly consultations plus urgent referrals

2 centres can give IV the others oral chemo

### **Cost Calculation**

- Crowe's model was used to calculate cost. (Crowe BL. Cost-effectiveness analysis of Telemedicine. J Telemed & Telecare. 1998; 4: Supp.1: 14-17)
- Included project establishment, equipment, maintenance, communication, staffing



#### COST OF TELE HEALTH PROJECT

Type of cost	Cost per centre	Cost for all centres for three years	Total
Project establishment	6000	6000 X 6	36,000
Equipment	23,726	23,726 X 6	142,356
Maintenance	21,353 per year for all centres	21,353 X 3	64,059
Communication	0.00	0.00	0.00
Staffing	50,000 per year for all centres	50,000 X 3	150,000
Total cost over th	<u>392,415 AUD</u>		

www.mascc.org/meeting

The Multinational Association of Supportive Care in Cancer • Annual Meeting 2019





#### **Expenses prevented by Tele Health**

Description	Total	
Return travel cost for patient and one relative to Townsville	Mt Isa: 380 X 2X 600 \$ = 4, 56,000 Proserpine: 11 X 2 X 150 \$ = 3300 Hughenden: 10 X 2 X 260 \$ = 5200 Winton: 5 X 2 X 320 \$ = 3200 Doomadgee:3 X 2 X 1150 \$ = 6900	474, 600
Overnight accommodation for Patient and one relative at Townsville	100 \$ X 409	40,900
Aero Medical Retrieval of four patients from Mt. Isa	13,100 \$ X 4	52, 400
Specialist travel once a week	500 \$ X 48 X 3	72,000
Total savings	<u>639,900 AUD</u>	

**2019 21-23 JUNE SAN FRANCISCO** SUPPORTIVE CARE MAKES EXCELLENT CANCER CARE POSSIBLE

The Multinational Association of Supportive Care in Cancer · Annual Meeting 2019 · www.mascc.org/meeting



Is teleoncology as effective as standard oncology care for the treatment of cancer?

- COSA and CCA produced clinical practice guidelines for teleoncology
- <u>https://wiki.cancer.org.au/australia/</u> <u>Guidelines:COSA:Teleoncology/</u> <u>Summary\_of\_recommendations</u>
- Multidisciplinary care by teleoncology models is acceptable to health professionals and patients
- Use of teleoncology for multidisciplinary team care can result in management decisions similar to face to face assessments. (Grade C evidence)



# **Teleoncology Guidelines**

- Teleoncology models of care for medical nursing and allied health
- Covers efficacy for diagnosis, screening and treatment including palliative care
- Covers privacy, legal issues and safety





#### mHealth: A Smartphone Text Message Program to Support Adherence to Oral Chemotherapy in Young and Adult Cancer Patients Srabal Ross et al 2019

- A smartphone text message-based tool, consisting of behavioural strategies to address the three main reasons for oral chemotherapy non-adherence (forgetfulness, sideeffects and poor knowledge of oral chemotherapy) was developed
- The tool includes delivery of oral chemotherapy intake reminders and hyperlinks to documents with information about oral chemotherapy and side-effect management
- Compliance recorded by MEMS (Micro-Electro-Mechanical) dosette boxes

The Multinational Association of Supportive Care in Cancer · Annual Meeting 2019 · www.mascc.org/meeting



#### **Teletrials**

#### https://wiki.cancer.org.au/australia/Guidelines:COSA:Teleoncology/ Australian Teletrial Model

COSA is recruiting a treating regional and rural patients to clinical tails by linkages with primary trial centres



Patients are consented, recruited and managed at satellite sites by oncologists from primary site in partnership with clinicians from satellite sites, ideally with electronic medical records

The Multinational Association of Supportive Care in Cancer

# Remote supervision of medical training via videoconference in northern Australia.

Cameron et al BMJ Open 2015, 5:e006444.

- This qualitative study evaluated the Townsville teleoncology supervision model for the training of junior medical officers in rural areas of North Queensland, Australia
- Themes included the practicalities of remote supervision, challenges of recognising non-verbal cues and physical examination
- Must address training in the use of videoconferencing for supervision and admin and nursing support





Addressing International Disparities Hazin et al Lancet Oncol 2010, 11: 204-210

- Internet access is now available in many LMC
- Can be linked with experts in HIC
- Human factors rather than resource factors are often obstacles – political or professional power, reluctance to seek 2<sup>nd</sup> opinions, fear of change



# Summary

- Teleoncology has been shown to be cost effective and clinically effective (longer distances and greater patient numbers are key)
- Many other applications embrace education, trial participation and mobile health
- Can help with regional and international disparities

The Multinational Association of Supportive Care in Cancer · Annual Meeting 2019 · www.mascc.org/meeting

